

Croydon Park
New South Wales

June 2007

Attn: The Management Crew
Murano Walls Pty Ltd
PO Box 773
Five Dock NSW 2046

Dear Yari & Roses

Re: Kitchen Window Renovation

Thanks to the tireless management of my window renovation by your "crew members" I now have the space, light and full enjoyment of my new kitchen, with my newly extended ceasar stone bench top and frameless glass windows which has created the "bar" effect in my vision.

I would like to thank Murano Walls Pty Ltd personally, via this letter of recommendation, for your creative flair in designing what only I could see in my mind. After undertaking much investigations in the market place, it was only your company, Murano Walls, which offered a design of space and freedom that our family was comfortable with. Being an artist myself, I wanted something that exemplified my own creativity, which has been achieved within your design.

From the conceptual stage, this project was a challenge I believe only your team could have conquered with the dogleg shaped window space, the fact that the window area was out of square once the old timber window was removed, but also having the patience to work around the many other problems associated with my project.

I understand from my many meetings with Yari, not only with myself but also with other trades people associated with my project that you undertook much "research and development" to ensure my windows complimented my unusual space. I would also like to thank Yari for taking the time out of his busy schedule to install these windows personally, yet again insuring this project was finished in a professional and timely manner. The teamwork shown with Yari's business partner "Roses" only increased my confidence in this company to achieve my desired look.

Our family has now used this beautiful space on several occasions much to the delight of our guests, and has enhanced our entertaining area.

I would have no hesitation in recommending Murano Walls Pty Ltd to any family or construction company looking for the same professionalism and curtesy bestowed upon my project.

A handwritten signature in black ink, appearing to be 'Yari', written in a cursive style.

Croydon Park, NSW