

Murano Walls Pty Ltd
Marmion Road
Abbotsford NSW 2047

June 18, 2007

Attn: The Murano Team

When we set about renovating our home some two years ago, we had a very clear vision on what we wanted: space and light in abundance as well as an opportunity to create a seamless interaction with an outdoor space.

We knew that glass would always play a central part in bringing that vision to life, but we were reluctant to simply rely on the standard approach of bi-fold doors opening onto a courtyard. We were looking for something fundamentally different.

Having conducted an exhaustive search for the right system, we engaged the team at Murano Walls to create a bespoke solution for what was a difficult space. The team's focus on finding the right glass wall system was unparalleled. They took the time to examine the site in detail, discussing their ideas, outlining their insights and never being afraid to say when something simply would not work. Their counsel throughout the exploratory phase was invaluable.

During the development and installation phase, the Murano Walls team were always on hand to discuss the process and address any issues that emerged in relation to other aspects of the build. We quickly came to rely on the advice of the team, during what was a very busy time for us.

Having installed the system, Murano Walls spent time with us in designing and developing a structural frame that would enhance the external façade of the system, covering the transom beam and creating an aesthetic that supplemented the glass wall system. The team created an alloy pelmet that "floats" across the glass; the perfect solution to what was a challenging feature.

The results are spectacular. The frameless glass system provides a continual interaction with the courtyard space, creating an indoor/ outdoor experience regardless of whether the sliding glass door is opened or closed.

A renovation of this size was always going to be an emotional and financial investment. The team at Murano Walls ensured that we had absolutely clarity on where we were with the build and their support in making our own vision a reality was uncompromised. We always felt that they were as emotionally connected to the outcome as we were.

Financially, the results far outweigh the investment. The cost of the system was pleasingly realistic and, with Murano Walls' assistance, we have created an extraordinary glass wall that's functionality matches its "wow factor".

Renovating is never easy. But with Murano Walls' insight, experience and sheer willingness to go above and beyond what would otherwise be expected, our experience was a positive one. Accordingly, we'd have no hesitation in recommending Murano Walls to anyone who is looking to create and install a glass wall system that realises the full potential of their home.



Mosman, New South Wales 2088